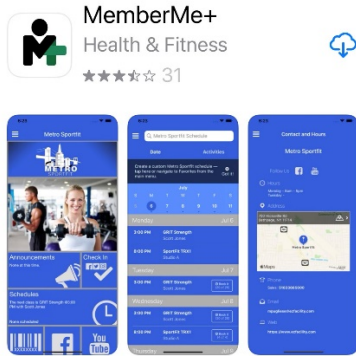


MemberMe+ App Instructions

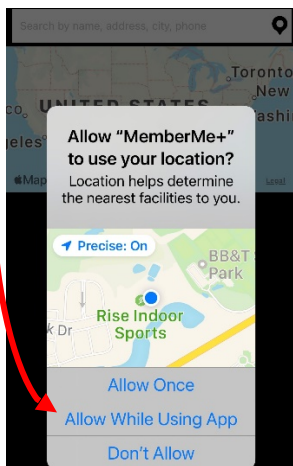
1. Download the MemberMe+ App to your phone (can be found for iOS and android)



2. Open MemberMe+ App

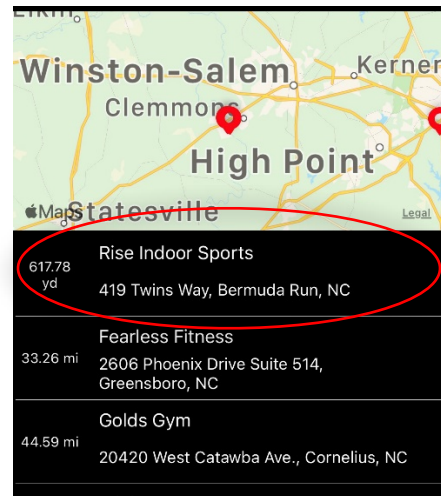


3. "Allow" MemberMe+ to use your location while using the App.

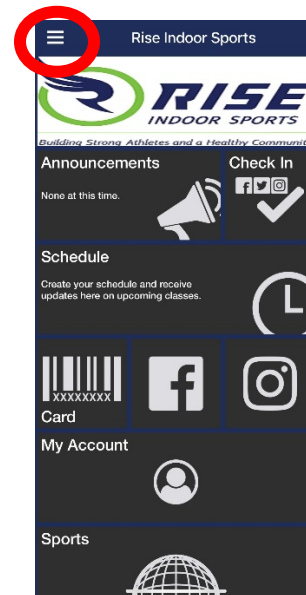


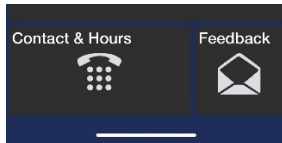
4. If "Rise Indoor Sports" location does not populate, use the search bar.

5. Once "Rise Indoor Sports; 419 Twins Way" populates, click on "Rise Indoor Sports" and you will be re-directed to our Rise Home Page.

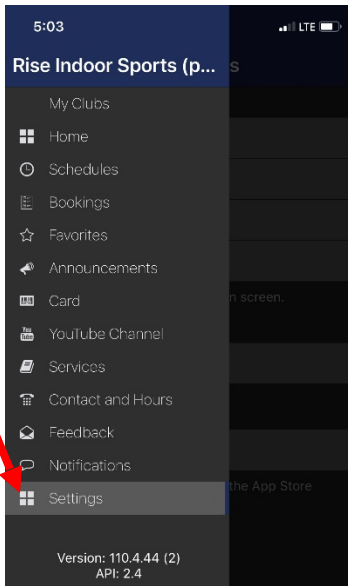


6. Click the three bars (≡) in upper left corner to reach our menu.



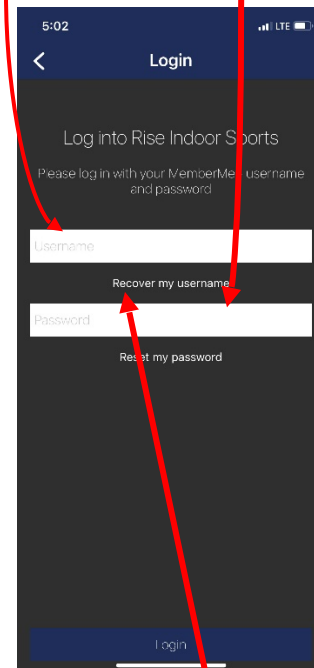
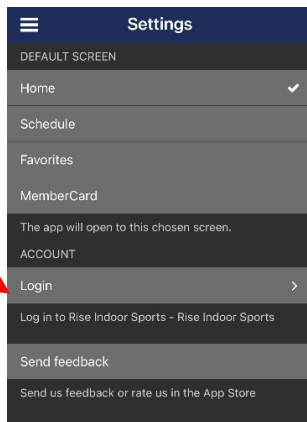


7. Click on “settings” at the bottom of the menu.



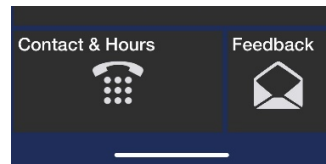
9. Username and password are the same as the ones used when setting up the self-service link (riseindoorsports.exfacility.com) when originally set up as a client.

8. Click on “log in”



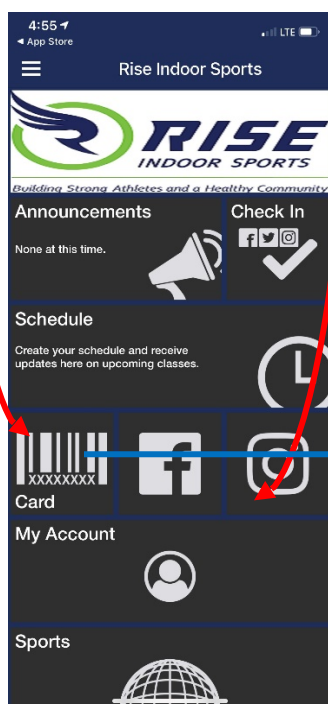
If unable to remember log-in information or don't know if you ever registered, click “recover username” and you will receive a link/ instructions on how to access your account.

If this does not work, please call 336-920-7473 and ask the front desk staff for information regarding your self-service account.



We will verify your email address and can let you know if you have registered for an account and let you know your username, send a reset password link, or send a register account link.

10. Once you are logged in, you can access all your account information, link family members, add family members, change payment information, check facility schedule, register for classes, read announcements, and access your membership card.



11. We will be asking members of Torque, LAAB, Cardio Fitness, NC Rise Basketball and TCVA to use their member card to self-check in starting January 1, 2022.



12. Any questions, please call 336-920-7473.